



P R E S S R E L E A S E

FOR IMMEDIATE RELEASE

Wireless Carriers Discontinuing Support of 3G Devices in 2022

August 18, 2021

Farmington Hills Police Chief Jeff King wants the public to know that the end of 3G wireless connectivity is rapidly approaching. Wireless carriers will discontinue support of 3G devices in 2022. When this occurs, 3G devices will not only be disabled from normal use, but they will also be **unable to dial or call 9-1-1**.

Common 3G cell phone models include TracFones, Jitterbugs, and flip phones. If you or a loved one have been keeping a 3G device for 9-1-1 purposes only, eventually it will no longer work at all.

How do you identify if you have a 3G device?

- Check the phone's IMEI (International Mobile Equipment Identity)
 - IMEI should be available on a smartphone in the "About" tab of Settings
 - IMEI is available via the phone's keypad by pressing *#06#
- Once you have your IMEI number, go to: <https://www.imei.info>
 - This site will provide details on the phone and the network it is set up for; 3G networks use frequencies at 900Mhz or 2100Mhz.
- Additional links from major wireless carriers
 - Verizon - <https://www.verizon.com/about/news/3g-cdma-network-shut-date-set-december-31-2022>
 - AT&T - <https://www.att.com/support/article/wireless/KM1324171>

Chief King asks everyone to check their cellular device and the devices of their loved ones to ensure that **you'll always be able to reach 9-1-1 in the event of an emergency.**

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