

# Working to Improve Reliability in Farmington Hills

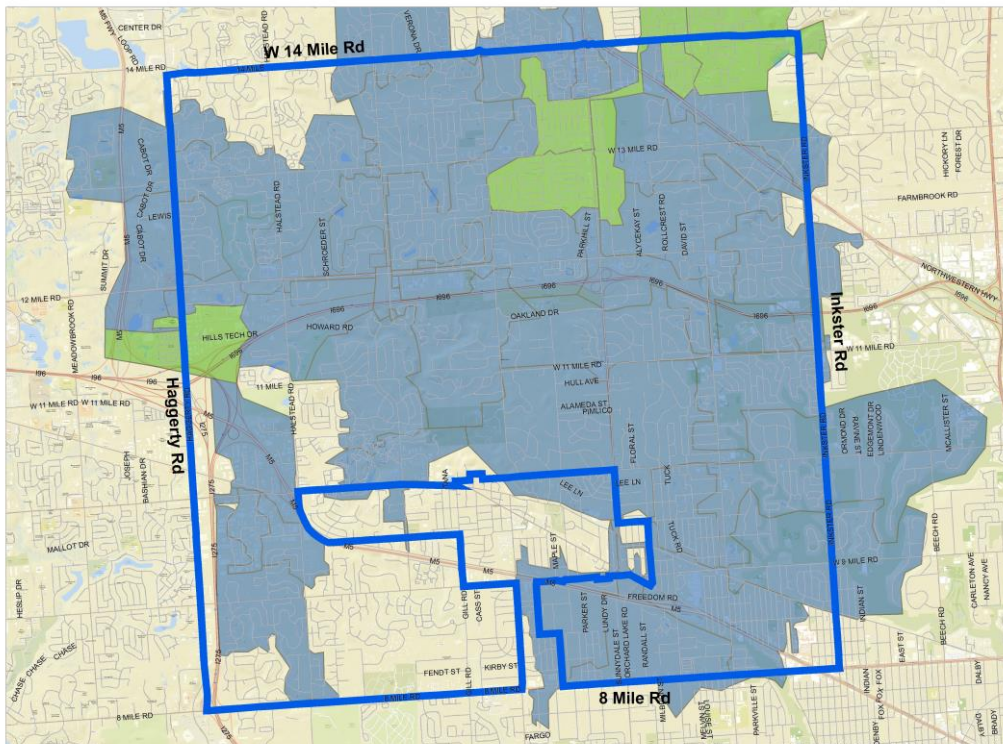




We are committed to improving electric reliability and have accelerated infrastructure work across Southeast Michigan, including in Farmington Hills.

Farmington Hills communities have experienced outages due mainly to tree-related damage or interference caused by the back-to-back storms that hit Michigan last summer. DTE is focusing improvement efforts on the hardest-hit areas.

Reliability work is planned for 38 of the 45 electrical circuits in Farmington Hills.

Blue areas in the map show the areas served by circuits we are currently improving. (A circuit consists of equipment that delivers electricity to customers in a designated area.)



-  Scheduled Work
-  2021 Work Completed



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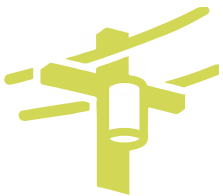
## Update: March 15, 2022

### Tree Trim Progress



- Trimmed 131 miles of trees along power lines in Farmington Hills in 2021.
- Trimmed 95 miles of trees along power lines in Farmington Hills in 2022. The goal is to trim 332 miles, including the carry over miles from 2021, by 12/31/2022 (285 miles will be trimmed by June 1, 2022).
- On average, DTE customers have seen reliability improve by 67% in areas where enhanced tree-trimming has been complete.

### System Improvements



- Completed infrastructure upgrades on ten circuits which serve nearly 11,000 customers in Farmington Hills.
  - More system improvement work will start in Q2 of 2022 once the remaining trimming is completed. This will affect 5,000 customers on four circuits and is expected to be completed by 6/30/2022.
  - Improvements included: installing new poles and crossarms, placing animal guards on equipment and installing specialized equipment that can automatically restore service or isolate damage, leading to faster restoration.

### In the Community



- We held an open house on September 28, 2021 at Heritage Park and on September 29, 2021 at Riley Park for Farmington Hills residents to learn about the accelerated work happening in their community.



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## We are connecting with our customers through social media



- We are leveraging several of our social media channels including Facebook and Nextdoor to inform customers about the work happening and planned in their neighborhood.
- In addition, we have a Farmington Hills community page on [empoweringmichigan.com](http://empoweringmichigan.com) which is updated as new information becomes available.

